

MHHS Migration and Cutover Advisory Group (MCAG) Headline Report

Issue date: 24/06/2025

Meeting number **MCAG 014**

Venue **Virtual – MS Teams**

Date and time **24 June 2025 1400-1600**

Classification **Public**

Actions

| Area | Action Ref | Action | Owner | Due Date | Update |
|-------------------------------|------------|---|-----------------------------|------------|--|
| Summary and Next Steps | MCAG09-03 | MCAG chair to review membership/attendees to ensure all dependencies are covered at MCAG. | MCAG Chair (Justin Andrews) | 22/07/2025 | ONGOING: Update to be provided at meeting. |

Decisions

| Area | Decision Ref | Description | Rationale |
|-----------------------------|-------------------|--|---|
| Headline and Actions | MCAG-DEC34 | Headline report was approved with no comments or objections from MCAG members. | The Headline Report was approved without objections from PP |

Key Discussion Items

| Area | Discussion |
|---|---|
| Headline and Actions | <p>DECISION: Headline report was approved (with no amendments) with no objections from MCAG members (MCAG-DEC34– 14:03:00) approved headline report.</p> <p>No further questions at this stage</p> |
| Service Design Update (Elexon Helix) | <p>Helix team provided an overall update. Testing and documentation activities have progressed well. Following initial SIT testing in February, retesting began on 9 June to address defects, all of which were resolved, allowing for a successful SIT exit on 13 June. Operational Readiness Testing (ORT) is now in its second week, with eight tests completed, minor issues addressed, and one remaining retest scheduled. The Operations Manual (version 1.4) and Low-Level Service Design (version 1.2) have been published with ongoing feedback. Final versions (2.0) are expected post-ORT, in time for TORWIG approval in August. Additionally, readiness workshops are scheduled through June to support ongoing preparation.</p> <p>PP asked whether comments have been of responses to the latest comments? Helix confirmed all comments were updated very recently.</p> |
| M10 Readiness | <p>Programme highlighted that it is currently carrying more risk than desired, as reflected in recent assessments. However, mitigation and resolution efforts are underway in collaboration with relevant participants. Progress is being closely monitored, and further discussions with Programme Delivery counterparts are planned for next week to determine the best path forward.</p> <p>The RECCo representative confirmed that responses are due back from industry on 06/08 regarding status of legacy changes required to support the migration design. They will be shared with Programme hereafter</p> |
| TORWG and DCWG Updates | <p>Programme provided the group with key updates on TORWG and DCWG. Team has focused on finalising the cutover plan by consolidating submissions from various participants and addressing outstanding gaps. Although feedback was initially scheduled for release last week, we are aiming to get it out within the next week as long as remaining gaps have been bottomed out, with updated participant plans likely postponed by two weeks. Meanwhile, key data cleanse activities—such as addressing meter misalignments and completing specific resolution tasks—are progressing well, with several nearing completion and deadlines either met or extended. Preparation is also underway for testing the Domestic Premises Indicator, with data sharing set to begin Friday and LDSOs expected to confirm access by 11 July. Meetings and Bi lats will be scheduled once the consolidated plan has been published.</p> <p>PP mentioned that there was an eTORWG has been scheduled for Monday?</p> |

| | |
|--|--|
| | Programme responded that there is a meeting being arranged which will be looking at the crossover plan to walk through the key elements of that. |
| MWG Updates | <p>Programme provided an update on MWG, outlining that the framework remains baselined, with a non-material backlog being worked through and updates shared with the MWG. Submission 2 closed successfully, achieving 99.4% industry MPAN coverage via the MCC (Kestrel) portal, and received positive supplier feedback. Final validations are underway ahead of issuing the Migration report which will be shared with MWG and MCAG in July to support schedule baselining. Rehearsal 1 is essentially complete, while Rehearsal 2 begins next month to test Kestrel's reporting features. Recruitment for the MCC is complete and training is underway. Process and work instruction development are progressing well.</p> <p>A PP asked when training is going to take place for dress rehearsal two?</p> <p>Programme confirmed will most likely start in mid-July. Go live is 21st and we'll operate in a similar fashion to dress rehearsal one. There will be webinars and there will be drop-in sessions.</p> |
| MHHS IPA Migration & Transition | The IPA team provided an update highlighting significant progress in service management and onboarding efforts. The service management consultation is now complete, with testing underway, and engagement through workshops and regular meetings with Helix continuing. Concerns around the cross-party service desk design—especially the hybrid model—have been addressed through improved understanding and upcoming runbook documentation. Updates to DIP onboarding guidance have been made following industry feedback, and several workshops have supported participants with cutover planning. Lastly, there's recognition of the challenge in maintaining quality under tight M10 timelines; mechanisms like the GLIG and M10 checkpoint have been established to manage delivery risks and assess overall programme readiness. |
| Programme Milestones Related to MCAG | Programme provided an update on Programme Milestones Related to MCAG. The MCAG Chair noted that 'No further updates' will be added to any risks/ key milestones without a more recent status. |
| Top Programme Risks Related to MCAG | |
| Summary and Next Steps | Programme provided a summary of actions and decisions; no comments or questions were raised. |

Date of next MCAG: 22/07/2025

Attendees

| Chair | | MHHS IM Members | |
|--|---|-------------------------|--|
| Programme (CW) | Chair | Lewis Hall | LPD Delivery Manager |
| | | Tarsha Senyonga | PMO Governance Support |
| Industry Representatives | | Fola Oki | Transition Analyst |
| Alexander Ashbrook | DCC Representative | John Wiggins | Programme Industry SME |
| Andrew Dudkowsky | NESO Representative | | |
| Andrew Green (on behalf of Gareth Evans) | I&C Supplier Representative | | |
| Warren Fulton | Migration Lead | | |
| Graham Wood | Large Supplier Representative | Other Members | |
| Lijo Louis | Medium Supplier Representative | Ian Giles | Elxon (as Helix for Service Design item) |
| Mark Treanor | Small Supplier Representative | | |
| James Stokes | DIP Manager | Rachael Prosser | National Grid |
| Morven Hunter | iDNO Representative | Liam Evans | IPA |
| Simon Harrison | Supplier Agent Representative (Independent) | Mark Scott | Elxon (as Helix for Service Design item) |
| Liam Evans | PWC | Sinead Quinn | Ofgem |
| Reece Harris | PWC | Richard Bevan | Elxon |
| Jonny Moore | RECCo | Andrew Green | Waterswye |
| | | Lijo Kizhakkethil Louis | Octoenergy |

Apologies

Sean Doughty Elxon Representative (as central systems provider)

| | |
|--|--|
| Andy MacFaul | Ofgem |
| PP Boothe | Ofgem |
| Joanne Ashton | DCC |
| Michael Ceney | Elexon Representative (as BSC/BSCCo Manager) |
| David Yeoman | DNO Representative |
| Robert Golding | DIP Manager |
| Paul Daniels | Avanade |
| Sarah Jones (on behalf of PP Moore) | RECCo Representative |